

## **Details of Feedback Received 15<sup>th</sup> July 2011 to 15<sup>th</sup> November 2011**

**Annex B**

### **Session 1**

Date: 19th July 2011

Course Title: Briefing on Statement of Accounts

Number of attendees: 5

Number of Evaluation Forms Returned: 0

% Councillors attending: 10.64%

### **Session 2**

Date: 21<sup>st</sup> July 2011

Course Title: Neighbourhoods Seminar – Grants & Partnerships

Number of attendees: 2

Number of Evaluation Forms Returned: 0

% Councillors attending: 4.25%

### **Session 3**

Date: 21st July 2011

Course Title: York Central Historic Core Conservation Area Appraisal

Number of attendees: 7

Number of Evaluation Forms Returned: 0

% Councillors attending: 14.89%

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### Session 4

Date: 25<sup>th</sup> July 2011

Course Title: Housing & Public Protection

Number of attendees: 6

Number of Evaluation Forms Returned: 5

% Councillors attending: 12.77%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives					4	1
Was the training aimed at the right level					3	2
How did you rate the style and delivery of the session					2	3
How did you rate the quality and content of handouts				3	1	1
How much did your overall knowledge of the topic covered increase?				1	1	3
Were there sufficient breaks during the session				1	3	1
How did you rate the general organisation of the session				1	2	2

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### Other comments:

Handouts weren't double-sided

'Romp through'

Very interesting as it's normally outside my scope

Good venue except room rather warm (Venue was 4 Fishergate)

Excellent – Good content & excellent handouts

Useful overview of provision & service issues, especially helpful regarding provision of affordable housing

Rather a lot of handouts

### **Session 5**

Date: 25<sup>th</sup> July 2011

Course Title: Scrutiny Work Planning

Number of attendees: 27

Number of Evaluation Forms Returned: Forms not handed out for this event

% Councillors attending: 57.45%

### **Session 6**

Date: 1<sup>st</sup> September 2011

Course Title: Members Guide to Welfare & Benefits

Number of attendees: 8

Number of Evaluation Forms Returned: 5

% Councillors attending: 17.02%

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	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives				1	4	
Was the training aimed at the right level			1	1	3	
How did you rate the style and delivery of the session				2	3	
How did you rate the quality and content of handouts	N/A	N/A	N/A	N/A	N/A	N/A
How much did your overall knowledge of the topic covered increase?				2	2	1
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session				1	4	

### Other comments:

Bit rushed given the complexity of the subject

Not long enough

Good

Assumed a higher level of knowledge of current benefits than most of us had

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### Session 7

Date: 1<sup>st</sup> September 2011

Course Title: Safeguarding Vulnerable Adults

Number of attendees: 5

Number of Evaluation Forms Returned: 5

% Councillors attending: 10.64%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives					3	2
Was the training aimed at the right level					2	3
How did you rate the style and delivery of the session					2	3
How did you rate the quality and content of handouts					3	2
How much did your overall knowledge of the topic covered increase?				1	2	2
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session					3	2

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### Other Comments:

Good overview, with good interaction from the audience

Informative

Very helpful & useful. Two way discussion and we were able to raise issues that need more work

### **Session 8**

Date: 7<sup>th</sup> September 2011

Course Title: Induction Session: Environmental Services

Number of attendees: 8 (over 2 sessions)

Number of Evaluation Forms Returned: 6

% Councillors attending: 17.02%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives					3	3
Was the training aimed at the right level					3	3
How did you rate the style and delivery of the session					4	2
How did you rate the quality and content of handouts				1	3	2
How much did your overall knowledge of the topic covered increase?				1	1	4

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Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session					3	3

### Other Comments:

Good

This was one of the best presentations I've been to since being elected in May 2011

Very good presentation on the activities of environmental services

### **Session 9**

Date: 7<sup>th</sup> September 2011

Course Title: Taxi Licensing Training

Number of attendees: 10

Number of Evaluation Forms Returned: 9

% Councillors attending: 66.66% (in this instance this is a % of the number of people on the Licensing, Gambling & Regulatory Committee rather than a % of the total number of Councillors)

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives	2				4	3
Was the training aimed at the right level				2	5	5

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How did you rate the style and delivery of the session			1	3	4	1
How did you rate the quality and content of handouts	1*				6	2
How much did your overall knowledge of the topic covered increase?				4	4	1
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session				2	4	3

### Other Comments:

Absolutely fine

Officers in the licensing department have all this knowledge and would be able to do this session really well  
Delivery of the session was fine, not sure I needed to be here so left early. Too many people on the Licensing, Gambling & Regulatory Committee

\*Was told to go

### **Session 10**

Date: 8<sup>th</sup> September 2011, 15<sup>th</sup> September 2011 & 22<sup>nd</sup> September 2011

Course Title: Summer Planning Update

Number of attendees: 15 (over 3 sessions)

Number of Evaluation Forms Returned: 13

% Councillors attending: 20.27%



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	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives					7	6
Was the training aimed at the right level					7	6
How did you rate the style and delivery of the session				1	9	3
How did you rate the quality and content of handouts	1		1	4	6	1
How much did your overall knowledge of the topic covered increase?				1	7	5
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session	2			2	4	5

### Other Comments:

Good

Generally a very good & informative session

Worthwhile; the chance to ask questions on individual issues/cases was really useful

Double sided hand outs please

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### Session 11

Date: 14<sup>th</sup> September 2011

Course Title: An Introduction to Communities & Culture

Number of attendees: 8 (over 2 sessions)

Number of Evaluation Forms Returned: 2

% Councillors attending: 17.02%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives				1	1	
Was the training aimed at the right level					2	
How did you rate the style and delivery of the session				1	1	
How did you rate the quality and content of handouts	N/A	N/A	N/A	N/A	N/A	N/A
How much did your overall knowledge of the topic covered increase?				1	1	
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session					2	

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### Other Comments:

A useful presentation, in particular the update on ongoing work on the York Archives project  
Each section head gave a good overview of their aims and responsibilities

### **Session 12**

Date: 14<sup>th</sup> September 2011

Course Title: The Fairness Commission

Number of attendees: 14

Number of Evaluation Forms Returned: 13

% Councillors attending: 29.79%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives	1		1	2*	7	2
Was the training aimed at the right level				3	7	3
How did you rate the style and delivery of the session				1	9	3
How did you rate the quality and content of handouts	N/A	N/A	N/A	N/A	N/A	N/A
How much did your overall knowledge of the topic covered increase?	1		1	3	6	2

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Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session	2		1	2	7	1

### Other Comments:

Started 5 minutes late

More about solutions to inequality in the literature

A good introduction

PowerPoint presentation not very accessible, print size inconsistent, colours often too pale so couldn't read

I was dismayed to see capital letters used in the title of the Fairness Commission. Capital letters used in full words make interpretation very difficult for people who have a visual impairment. Also key words in the presentation in a pale pink font

Interesting

Very enlightening – refreshing to discuss ideas and an intellectual base for decisions and policies

Thought provoking

Good to engage Councillors from all parties and present hard evidence of research bases for this work

Useful to have an extra briefing on 'The Spirit Level'

\*It would have been a score of 5 if it had been visually accessible

### **Session 13**

Date: 19<sup>th</sup> September 2011

Course Title: An Introduction to Sport & Active Leisure

Number of attendees: 1

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Number of Evaluation Forms Returned: 1

% Councillors attending: 2.13%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives						1
Was the training aimed at the right level						1
How did you rate the style and delivery of the session						1
How did you rate the quality and content of handouts						1
How much did your overall knowledge of the topic covered increase?						1
Were there sufficient breaks during the session						1
How did you rate the general organisation of the session						1

### Other Comments:

Very useful; delivered by a very enthusiastic team. A shame that there was only one of me!

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### Session 14

Date: 20<sup>th</sup> September 2011

Course Title: Taking a Lead on Safeguarding

Number of attendees: 1

Number of Evaluation Forms Returned: None issued (regional event)

% Councillors attending: 2.13%

### Session 15

Date: 21<sup>st</sup> September 2011

Course Title: Briefing – Dilnot Review

Number of attendees: 8

Number of Evaluation Forms Returned:6

% Councillors attending: 17.02%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives				1	2	3
Was the training aimed at the right level					3	3
How did you rate the style and delivery of the session					3	3
How did you rate the quality and content of handouts	N/A	N/A	N/A	N/A	N/A	N/A

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How much did your overall knowledge of the topic covered increase?				2	2	2
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session	1				2	3

### Other Comments:

Very useful  
Good, clear

### **Session 16**

Date: 22<sup>nd</sup> September 2011

Course Title: National Planning Policy Presentation Framework

Number of attendees: 14

Number of Evaluation Forms Returned: None issued

% Councillors attending: 29.79%

### **Session 17**

Date: 5<sup>th</sup> October 2011

Course Title: Ageing Well

Number of attendees: 12

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Number of Evaluation Forms Returned: None issued (external trainer issued their own –still awaiting a summary)  
% Councillors attending: 25.53%

### **Session 18**

Date: 6<sup>th</sup> October 2011

Course Title: Pre Council Briefing – Councillors & Social Media

Number of attendees: 16

Number of Evaluation Forms Returned: 12

% Councillors attending: 34.04%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives				7	4	1
Was the training aimed at the right level			2	5	5	
How did you rate the style and delivery of the session	1			3	7	1
How did you rate the quality and content of handouts				4	6	2
How much did your overall knowledge of the topic covered increase?			3	1	7	1
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A



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How did you rate the general organisation of the session	2			2	5	3
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### Other Comments:

Useful introduction

A good introduction for Councillors (but will they take in on board?)

Interesting – but terrifying

Generally a good programme detailing the pros/cons of social media

Need time to get started and keep up to date

Technical details explained well but I'm not sure it has made me any keener to use them

I was already aware of the content of the course but it would have been useful for complete novices

Useful

Very much a beginner's course – aimed at newcomers

### **Session 19**

Date: 19<sup>th</sup> October 2011

Course Title: Briefing: NHS Reforms

Number of attendees: 3

Number of Evaluation Forms Returned: 3

% Councillors attending: 6.38%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your						3

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objectives						
Was the training aimed at the right level						3
How did you rate the style and delivery of the session						3
How did you rate the quality and content of handouts						3
How much did your overall knowledge of the topic covered increase?					1	2
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session					1	2

### Other Comments:

Excellent event but attendance disappointing

### **Session 20**

Date: 27 October 2011

Course Title: Planning Presentation: Dobbies Garden Centre

Number of attendees: 13

Number of Evaluation Forms Returned: None issued

% Councillors attending: 27.66%

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### **Session 21**

Date: 27 October 2011

Course Title: Planning Presentation: Community Stadium

Number of attendees: 17

Number of Evaluation Forms Returned: None issued

% Councillors attending: 36.17%

### **Session 22**

Date: 27<sup>th</sup> October 2011

Course Title: Adoption Panel Members Training

Number of attendees: 1

Number of Evaluation Forms Returned: None issued

% Councillors attending: Not applicable

### **Session 23**

Date: 31<sup>st</sup> October 2011 & 15<sup>th</sup> November 2011

Course Title: The New Performance Hub/Business Intelligence Hub

Number of attendees: 21 (over 2 sessions)

Number of Evaluation Forms Returned: 18

% Councillors attending: 44.68%

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	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives				4	11	4
Was the training aimed at the right level				4	10	4
How did you rate the style and delivery of the session				3	11	5
How did you rate the quality and content of handouts			1	6	9	2
How much did your overall knowledge of the topic covered increase?				1	12	5
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session	1			3	10	4

### Other Comments:

Overheads not easy to read

Did not realise how much information is available – need to be selective

A useful introduction to what is available

It was well delivered, although the scope was enormous and needs plenty of time to digest

There needed to be more time to discuss and question – it was very content heavy

I will be really glad when you change the design of the evaluation form

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Lots of information but will need to 'play' on the Business intelligence Hub to know if I have understood it

Many of the slides were unreadable – too small print

Very good, very detailed, very comprehensive

Needed 1.5 hours not 1 hour

The session did provide a good overview of the Business intelligence Hub and how to obtain data

An awkward pause around slide 3 questions – suggest using an ice breaker activity to elicit attendees' views.

Would also get the audience warmed up more quickly. Need to clarify procedure for correcting or updating snapshot reports, also method of accessing external data (using hub as an intelligence gateway)

Need time to look at, maybe set a date for us to return to give feedback

Increased my knowledge of the subject

Good

### **Session 24**

Date: 2<sup>nd</sup> November 2011

Course Title: Localism Roadshows

Number of attendees: 7

Number of Evaluation Forms Returned: Not applicable (regional event)

% Councillors attending: 14.89%

### **Session 25**

Date: 3<sup>rd</sup> November 2011

Course Title: Health Scrutiny Sharing & Learning Event

Number of attendees: 15

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Number of Evaluation Forms Returned: 5

% Councillors attending: 31.91%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives				1	1	3
Was the training aimed at the right level	1		1		1	2
How did you rate the style and delivery of the session				1	1	3
How did you rate the quality and content of handouts	N/A	N/A	N/A	N/A	N/A	N/A
How much did your overall knowledge of the topic covered increase?				1	2	2
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session				1	1	3

### Other Comments:

Although maybe not everyone's cup of tea, I personally found this a very interesting and informative format  
 Interesting exercise which enabled the maximum amount of information to be delivered in a personal and  
 precise method, in the shortest available time

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I liked the way of moving from one table to another after a few minutes of discussion. The span of the topics may have been a little too wide as it was tricky to take everything in

Not sure this was training – more fact finding and networking. Found the format somewhat overwhelming at first, but once in conversation with the participants the conversation flowed and it was all helpful and positive. Would attend another event like this

Good event; a bit long at each table

### **Session 26**

Date: 8<sup>th</sup> November 2011

Course Title: Visit to Yorkshire Ambulance Emergency Centre

Number of attendees: 1

Number of Evaluation Forms Returned: Not applicable

% Councillors attending: 14.28% (shown as a percentage of the number of members sitting on the Health Overview & Scrutiny Committee)

### **Session 27**

Date: 10<sup>th</sup> November 2011

Course Title: The Basics of Local Government Finance

Number of attendees: 5

Number of Evaluation Forms Returned: 5

% Councillors attending: 10.64%

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	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives					3	2
Was the training aimed at the right level					2	3
How did you rate the style and delivery of the session					2	3
How did you rate the quality and content of handouts	N/A	N/A	N/A	N/A	N/A	N/A
How much did your overall knowledge of the topic covered increase?			1	1	1	2
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session					1	4

### Other Comments:

Very good

Very very good

Very well delivered

Made what is going on clearer

Very clear and excellent overview



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### Session 28

Date: 14<sup>th</sup> November 2011

Course Title: Audit & Governance Training

Number of attendees: 6

Number of Evaluation Forms Returned: 6

% Councillors attending: 12.77%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives					5	1
Was the training aimed at the right level					5	1
How did you rate the style and delivery of the session	2				3	1
How did you rate the quality and content of handouts					4	2
How much did your overall knowledge of the topic covered increase?				1	3	2
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session					4	2

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### Other Comments:

Good solid overview

Very good – clear & understandable

Very interesting & good to fill in the gaps

Interesting issues/future challenges for audit

### **Session 29**

Date: 16<sup>th</sup> November 2011

Course Title: City Transport Issues

Number of attendees: 10

Number of Evaluation Forms Returned: 7

% Councillors attending: 21.28%

	Not Stated	Unsatisfactory	Poor	Satisfactory	Good	Excellent
How well did the course meet your objectives				3	4	
Was the training aimed at the right level				3	3	1
How did you rate the style and delivery of the session				2	5	
How did you rate the quality and content of handouts	N/A	N/A	N/A	N/A	N/A	N/A
How much did your overall			1	4	2	

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knowledge of the topic covered increase?						
Were there sufficient breaks during the session	N/A	N/A	N/A	N/A	N/A	N/A
How did you rate the general organisation of the session	1		1	2	3	

### Other Comments:

Informative – complicated topic

Interesting, however limited by length of session to investigate solutions in depth

IT problems meant a late start

Well done for the attempt on a wide topic in a short space of time

Already aware of most of these issues but still useful to know what is planned

Would like to have had more detail on public transport, possibly at the expense of the more general areas (eg: why transport is important)